As your new chapter president, I want to thank you for the trust you’ve placed in me to serve you alongside my fellow board members. I also want to thank Lee Harris for his service as chapter president for the past two years. Lee is someone I highly respect both personally and professionally and is someone I look up to... figuratively and literally! I also want to thank Doyle Graham for his leadership and insight under whom I served when initially joined the board in 2015. I’m truly honored to be part of an organization that embraces all of its members as family.

Over the next two years my vision and focus is to increase the chapter’s VALUE proposition for all members. For our Associate members, especially our valued Business Partners, this means providing better recognition for the services you provide to our FMs. And to all of our members, it means providing expanded programming that’s both relevant to your business and that includes opportunities to connect in meaningful ways. My genuine passion for the chapter’s continued growth and success is what drives me to work hard for each of you every day. Please stay tuned as your board and committees build out plans to support this vision.

I hope you like the new look and feel of our chapter newsletter, the IFMA Informer. In addition to increased sponsor recognition in the newsletter, each month we will spotlight a Professional chapter member allowing you to get to know more about them. And each newsletter going forward will be accessible through our website.

Each year, the chapter is required to provide an annual report to our members. We have recently completed this report and you can find it starting on page 7. You’ll also notice in the report that our chapter dues have increased slightly to support our increasing program costs. Dues for Associates, Professionals, and Young Professionals increased by $25, while Student and Retiree dues went down.

And finally, in the wake of the horrific and senseless acts of violence that have taken place recently around our country, I ask you to join me and my family in praying for the victims, their families and for anyone who holds hatred in their hearts. Hatred has no place in our homes, in our communities, in our great country, or anywhere around the globe. Not only is your DNA unique, everyone’s upbringing, backgrounds, religion, ethnicity, circumstances and personalities are different. What a wonderful world this would be if every one of us could accept and respect the differences in others.

Need a safety plan for your office? Reach out to your local law enforcement agencies as most are happy to conduct a workplace safety assessment at your location. You can also find additional resources through the FBI’s website by clicking here.

Wishing you all the best,

Micah O’Dell, CFM, SFP, FMP, COEE
President Dallas/Fort Worth Chapter of IFMA 2019-2020
Please support our VALUED Sponsors

Platinum

Gold

Silver

Bronze
This month we are pleased to spotlight Philip A. Jabour, AIA. Philip is the Director, Facilities Management with Hunt Consolidated, Inc. Philip joined the DFW IFMA Chapter in October 2018 and currently serves as Co-Chair on the Programs Committee. Philip holds a Bachelors degree in Architecture from the University of Texas at Austin.

How did you get into the FM field?
After graduation, I left Austin and moved to Dallas where I practiced architecture for about 10 years. The former CEO of a client of ours asked me to develop and manage the design and construction of the company’s new cinemas they were planning to build, own and operate in Europe. It was this opportunity which moved my career into project mgmt. After 4 years of living abroad and traveling all over the world, I returned to the USA to be closer to my family. I continued my career in project management for a for-profit education company. Five years later, I joined SMU overseeing their capital projects program. During my almost 11-year tenure with SMU, I advanced my career from project mgmt to facilities mgmt, ultimately overseeing the entire capital improvement and facilities maintenance program for SMU’s three campuses of approx. 7M SF.

What advice would you give to the future generation of FMs?
Don’t be afraid to pursue a career in FM. Seek and take every opportunity to intern or work in the FM field at an early age. I knew since third grade that I wanted to be an architect, and I was fortunate to have someone pursue me over 20 years ago about an opportunity which took my career in a direction I didn’t know existed. It has opened doors for me that I never would have imagined, expected, or considered. We live in a world that is literally dependent upon the built environment, and someone has to construct it, maintain it, and preserve it. That is the fascinating world of facilities management.

What is one thing that no one knows about you?
Probably that I have played the piano since I was in elementary school, and that I had a piano teacher who was grooming me to pursue a career as a concert pianist. However, my strong desire at an early age (third grade) to be an architect overtook any chances of me pursuing anything else as a profession including being a concert pianist.

What do you enjoy doing when you’re not at work?
Spending time with my 87-year old father and hearing stories of his childhood while growing up in Austin; spending time with friends over good food and conversation; taking care of and playing with my two small dogs; jogging for relaxation and exercise; and of course, tickling the ivories when I have time.
Committee Updates

Education

Last chance to claim $1,000 toward earning your SFP credential. Only one scholarship remains. So instead of paying $1,700 for the course, you’ll only pay $700. Deadline for all registrations is August 26, but only the next person who registers will receive the $1,000 credit. This is one way YOUR DFW IFMA chapter is investing in your professional development. Visit our website under the Education tab or click here for more information.

Golf

Save the Date! The annual golf tournament will return to the Tribute in 2020. Please mark your calendars for April 27 and stay tuned for more information.

FM Expo

Save the Date! After taking a break for a few months, the Expo Committee has begun planning for the 2020 FM Expo that will take place on Feb. 20. Please contact Kelly Naumann at if you would like to join this committee.

knaumann@camelotservices.com

Holiday

The Membership Committee will have a booth at the North Texas Facilities Expo on Sept. 25-26. They are seeking volunteers to work shifts promoting the chapter and membership benefits. Please contact Dewayne Holley for available time slots.
dholley@gbsgroup.com

The membership committee would also like to welcome the following members who joined the chapter in July!

Technology

Did you enjoy the FM Spotlight on page 3? Please nominate yourself or someone else for an upcoming newsletter. We’re also looking for accomplishments or interesting facts about your building or service to post on our social media platforms. Your work in FM is important... Let us highlight it for others to see! Please contact Kelly Gosse at: kelly.gosse@convergint.com or our new Co-Chair, Zoe Freeman (Welcome Zoe!) at: zoe.freeman@atirestoration.com

Interested in joining a committee?

Numerous opportunities are available and we would love for you to be a part of the chapter’s exciting work. Please email info@dfwifma.org for more information.
Once again, the Awards Committee kept us well entertained at one of the most anticipated events of the year. The Annual IFME Awards honors chapter members who have excelled in their roles and have made significant contributions to the FM Profession.

Associate of the Year
Cheryl Costello

Committee Member of the Year
Scott Foster

Facility Manager of the Year
Jamie Vaughan

Innovator of the Year
Crescent Property Services
McKinney & Olive Building

President’s Award
Peter Aguirre, CFM, SFP

Professional of the Year
Didi Wykes

Rookie of the Year
Kelly Gosse

Congratulations to all nominees and winners!
<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 20:</td>
<td>Committee Chairs &amp; Co-Chairs Team Building</td>
<td>Invitation Only</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Team Building with Taste, Dallas, TX</td>
</tr>
<tr>
<td>August 22:</td>
<td>Past President’s Breakfast</td>
<td>Invitation Only</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The Original Pancake House, Irving, TX</td>
</tr>
<tr>
<td>August 27:</td>
<td>5th Annual Real Estate Technology Symposium</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Capital One Campus, Plano, TX</td>
</tr>
<tr>
<td>September 17-18:</td>
<td>Advocacy Day &amp; Public Policy Forum</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Washington, DC</td>
</tr>
<tr>
<td>September 19:</td>
<td>Texas Motor Speedway Networking Event &amp; Membership Drive</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Texas Motor Speedway, Fort Worth, TX</td>
</tr>
</tbody>
</table>

For more information or to register, click the links above, visit the DFW IFMA website or contact info@dfwifma.org
For fiscal year 2018-2019, the Dallas/Fort Worth Chapter of the International Facility Management Association operated from July 1, 2018 thru June 30, 2019. During this time, I had the pleasure of serving as your chapter's First Vice President, with Lee Harris serving as your chapter President. On behalf of the entire Board of Directors, we are pleased to present this report to you.

One of the Board's main goals in 2018-2019 was a focus on the professional development of chapter members along with building an educational foundation for emerging FMs. Thanks to the Education Committee's partnership with the Dallas County Community College District (DCCCD), Collin College and the IFMA Foundation, North Texas is well on its way to building a foundation for degreed programs in facilities management. This would not have been possible without the drive and passion of the Education Committee.

Hats off to all of the committees and volunteers who spend countless hours pouring their hearts and souls into making this the best chapter of IFMA! We cannot say THANK YOU enough!

Best regards,
2018-2019 First Vice President
Micah O’Dell, CFM, SFP, FMP, COEE
Board & Committees
For period July 1, 2018 to June 30, 2019

BOARD OF DIRECTORS

Lee Harris, CFM
President

Micah O’Dell, CFM, SFP, FMP
First Vice President

Lisa Wells, FMP
Second Vice President

Erik Lind
Secretary

Carol Tremayne
Treasurer

Doyle Graham, CFM
Immediate Past President

COMMITTEE CHAIRS

ASSOCIATES:
Peter Maerz; Chair
Cheryl Costello, FMP; Co-Chair

AWARDS:
Jamie Vaughan, FMP; Chair
Linda Hasley; Co-Chair

COMMUNITY AFFAIRS:
Ali Bahr, SFP, FMP; Chair

EDUCATION:
Peter Aguirre, CFM, SFP; Chair
Belva Lowry; Co-Chair

FM EXPO:
Kelly Naumann; Chair
Scott Foster; Co-Chair

GOLF:
Mark Slicker; Chair
Jay Hawkins; Co-Chair

HOLIDAY:
Debbie Hawkins; Chair
Nixon Exantus; Co-Chair

JOB BANK:
Linda Waters, CFM, SFP; Chair

MEMBERSHIP:
Dewayne Holley; Chair

PROGRAMS:
Kelly Conley; Chair

TECHNOLOGY:
Kelly Gosse; Chair

YOUNG PROFESSIONALS:
Elisa Barsotta; Chair
Membership

460 Members as of June 30, 2019

MEMBERSHIP TYPE

- Professional
- Associate
- Young Professional
- Retired
- IFMA Fellow
- Student
- Student

MEMBERSHIP BY TENURE

- Less Than 1 Year: 185
- 1-5 Years: 147
- 5-10 Years: 57
- 10+ Years: 71

Annual Report 2018-2019
IFMA offers three credentials for qualified candidates:

**Certified Facility Manager (CFM)**
**Sustainable Facility Professional (SFP)**
**Facility Management Professional (FMP)**

The Dallas/Fort Worth Chapter is home to 90 members who hold IFMA credentials.
## Financials

As of June 30, 2019

<table>
<thead>
<tr>
<th>Income</th>
<th>Actual Jul '18 - Jun '19</th>
<th>Budget</th>
<th>$ over Budget</th>
<th>% of Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chapter Dues</td>
<td>93,657.46</td>
<td>84,000.00</td>
<td>9,657.46</td>
<td>111.50%</td>
</tr>
<tr>
<td>Chapter Sponsorships</td>
<td>29,725.00</td>
<td>14,004.00</td>
<td>15,721.00</td>
<td>212.26%</td>
</tr>
<tr>
<td>Education</td>
<td>1,970.00</td>
<td>0.00</td>
<td>1,970.00</td>
<td></td>
</tr>
<tr>
<td>Golf Tournament</td>
<td>49,701.80</td>
<td>68,450.00</td>
<td>-18,748.20</td>
<td>72.61%</td>
</tr>
<tr>
<td>FM Expo</td>
<td>83,514.50</td>
<td>81,025.00</td>
<td>2,489.50</td>
<td>103.07%</td>
</tr>
<tr>
<td>Holiday Event</td>
<td>15,607.69</td>
<td>24,375.00</td>
<td>-8,767.31</td>
<td>64.03%</td>
</tr>
<tr>
<td>WWP Hospitality Suite</td>
<td>4,121.65</td>
<td>3,500.00</td>
<td>621.65</td>
<td>117.76%</td>
</tr>
<tr>
<td>Associates Event</td>
<td>19.11</td>
<td>0.00</td>
<td>19.11</td>
<td></td>
</tr>
<tr>
<td>Programs</td>
<td>12,465.08</td>
<td>4,000.00</td>
<td>8,465.08</td>
<td>311.63%</td>
</tr>
<tr>
<td>Other Sales</td>
<td>35.00</td>
<td>0.00</td>
<td>35.00</td>
<td></td>
</tr>
<tr>
<td>Dividend Income</td>
<td>34.26</td>
<td>4.00</td>
<td>30.26</td>
<td>856.50%</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td>290,851.55</td>
<td>279,358.00</td>
<td>11,493.55</td>
<td>104.11%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expense</th>
<th>Actual Jul '18 - Jun '19</th>
<th>Budget</th>
<th>$ over Budget</th>
<th>% of Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Expense</td>
<td>70,795.54</td>
<td>68,209.00</td>
<td>2,586.54</td>
<td>103.79%</td>
</tr>
<tr>
<td>Education</td>
<td>5,251.09</td>
<td>3,500.00</td>
<td>1,751.09</td>
<td>150.03%</td>
</tr>
<tr>
<td>Golf Tournament</td>
<td>20,311.31</td>
<td>26,500.00</td>
<td>-6,188.69</td>
<td>76.65%</td>
</tr>
<tr>
<td>FM Expo</td>
<td>55,361.58</td>
<td>54,000.00</td>
<td>1,361.58</td>
<td>102.52%</td>
</tr>
<tr>
<td>Holiday Event</td>
<td>23,972.71</td>
<td>26,875.00</td>
<td>-2,902.29</td>
<td>89.20%</td>
</tr>
<tr>
<td>WWP Hospitality Suite</td>
<td>11,400.23</td>
<td>6,550.00</td>
<td>4,850.23</td>
<td>174.05%</td>
</tr>
<tr>
<td>Associates Event</td>
<td>1,079.63</td>
<td>2,500.00</td>
<td>-1,420.37</td>
<td>43.19%</td>
</tr>
<tr>
<td>Programs</td>
<td>51,246.85</td>
<td>43,243.75</td>
<td>8,003.10</td>
<td>118.51%</td>
</tr>
<tr>
<td>Community Affairs</td>
<td>6.15</td>
<td>0.00</td>
<td>6.15</td>
<td></td>
</tr>
<tr>
<td>Membership Events</td>
<td>4,452.35</td>
<td>4,200.00</td>
<td>252.35</td>
<td>106.01%</td>
</tr>
<tr>
<td>IFMA Foundation Contributions</td>
<td>8,000.00</td>
<td>7,000.00</td>
<td>1,000.00</td>
<td>114.29%</td>
</tr>
<tr>
<td>Board Expenses</td>
<td>10,246.09</td>
<td>6,100.00</td>
<td>4,146.09</td>
<td>167.97%</td>
</tr>
<tr>
<td>Reimbursable Expenses</td>
<td>1,162.00</td>
<td>0.00</td>
<td>1,162.00</td>
<td></td>
</tr>
<tr>
<td>Other Expenses</td>
<td>0.00</td>
<td>14,000.00</td>
<td>-14,000.00</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>Total Expense</strong></td>
<td>263,285.53</td>
<td>262,677.75</td>
<td>607.78</td>
<td>100.23%</td>
</tr>
<tr>
<td><strong>Net Income</strong></td>
<td>27,566.02</td>
<td>16,680.25</td>
<td>10,885.77</td>
<td>165.26%</td>
</tr>
</tbody>
</table>

*Cash basis accounting method*

### Questions?
Please contact info@dfwifma.org

<table>
<thead>
<tr>
<th>Membership Type</th>
<th>Chapter dues effective 7/1/2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate</td>
<td>$300</td>
</tr>
<tr>
<td>Professional</td>
<td>$225</td>
</tr>
<tr>
<td>Retired</td>
<td>$50</td>
</tr>
<tr>
<td>Student</td>
<td>$50</td>
</tr>
<tr>
<td>Young Professional</td>
<td>$175</td>
</tr>
</tbody>
</table>